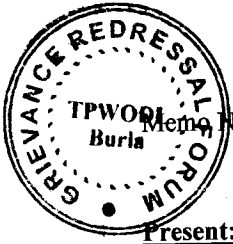


Grievance Redressal Forum
TPWODL

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017 Ph No-(0663-2432839)

Email: grf.burla@tpwesternodisha.com

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Memorandum No.: GRF/Burla/Order/ 42(A)(4)

Date: 31.05.2024

Present:

Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

President Pani Panchayat
C/o-Sri Agasti Bhoi
At/Po- Budelpali,Padiabahal,
Dist- Sambalpur

COMPLAINANT

VRS

SDO(Electrical), Dhanupali, TPWODL

OPPOSITE PARTY

Corrigendum to the Order Dated. 30.03.2024 arising out of Complaint Case No.-BRL/233/2024

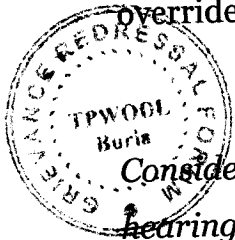
The operative portion of the "OBSERVATION" as well as "ORDER" dated. 30.03.2024 in Complaint Case No.-BRL/233/2024 is hereby modified. This Forum has gone through the order Dt.30.03.2024 in Complaint Case No.-BRL/233/2024 and found that due to clerical errors there were some mistakes in observation & order part also. Hence, passed this corrigendum order to make it correct.

OBSERVATION

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-IPA consumer having CD 23kw with initial date of p/s 20.03.2013 without meter upto Aug'2021 as seen from the FG data base/Samadhan App. The complainant has raised objection on billing dispute with prayer to revise the bill. The meter sl. no." TPU005276" which was effected in billing in Sep'2021 which was installed on 20.09.2021 and further meter sl. no"TWSL12001899" was installed on 14.09.2023 with old kwh "119460" and kvah "137513".The above complainant was wrongly billed with mega lift category from Apr'2022 to Apr'2023 and also the meter sl. no was entered wrongly which should be "TWSL12001809" as came to know from the w/s. As the above complainant is relating to President Pani Panchayat and after erection and construction there was handed over to opposite party being belongs to Govt. funding. Hence, in such situation the category to be treated as LT-IPA instead of HT-IPA as deemed that the project handed over to the

opposite party as per norms of the Govt. soon after its completion. The transformer belongs to opposite party and having the liberty to provide the p/s to any consumers as they like subject to feasibility and availability of VR. Hence, the above complainant to be treated as LT-IPA since the date of p/s and onward periods also. The opposite party has provided the p/s without meter since initial date of p/s to Aug'2021 violating Reg97(ii) for the benefit of the consumer but has failed to installed the meter in due time and after a long period the meter installation took place. So, for settlement of the dispute bill revision is required.

Hence, the forum is in the opinion that the opposite party is liable to raise the bill for "119460" KWh units with IMR as 'zero' from 20.09.2021 to 13.09.2023 with refence to consumption recorded in meter Sl No "TPU005276" and from 14.09.2023 to 09.02.2024 considering the KWh reading of "27601.62" with IMR as "zero" in reference to consumption recorded in meter sl no. "TWSL12001809" @LT-IPA tariff in both cases by recalculating the same rectify the bill and served the bill with LT-IPA tariff for onward periods also as well as update the meter Sl No "TWSL12001809" in billing data base & re-set the reading for billing purpose through 'O' code or the system followed in FG after further physical verification thereon with taking the update reading. This order is override to the earlier order dtd. 30.03.2024.



ORDER

Considering the documents and statements submitted by both the parties at the time of hearing, the Forum hereby passes orders that:

1. *The Opposite Party is directed to to raise the bill for "119460" KWh units with IMR as 'zero' from 20.09.2021 to 13.09.2023 with refence to consumption recorded in meter Sl No "TPU005276" and from 14.09.2023 to 09.02.2024 considering the KWh reading of "27601.62" with IMR as "zero" in reference to consumption recorded in meter sl no. "TWSL12001809" @LT-IPA tariff in both cases by recalculating the same. rectify the bill and served the bill with LT-IPA tariff for onward periods also as well as update the meter Sl No "TWSL12001809" in billing data base & re-set the reading for billing purpose through 'O' code or the system followed in FG after further physical verification thereon with taking the update reading. This order is override to the earlier order dtd. 30.03.2024.*

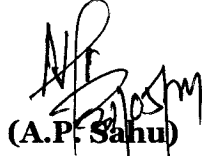
2. All the terms and conditions of earlier order from sl no. 02 to 07 will be remained same. Accordingly, the case is disposed of.



(B. Mahapatra)

(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017
Copy to: -



(A.P. Sahu)

Member (Finance)
Member


Grievance Redressal Forum
TPWODL, Burla - 768017



(A.K. Satpathy)

President
President

Grievance Redressal Forum
TPWODL, Burla - 768017

- 
- (1) President Pani Panchayat, C/o-Sri Agasti Bhoi, At/Po- Budelpali, Padiabahal,, Dist-Sambalpur
 - (2) Sub-Divisional Officer (Elect.), Dhanupali, TPWODL, Sambalpur with the direction to serve one copy of the order to the Complainant/Consumer.
 - (3) Executive Engineer (Elect.), SEED, TPWODL, Sambalpur.
 - (4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".